

## **Suggested Resources When Unable to Locate a Child for a Child Abuse Investigation**

- **CalWIN:**

- Database tracking aid, which includes:
  - CalWORKs, CalFresh, and Medi-Cal
- May be utilized to obtain parent address

**Note:**

- CalWIN screenshots are included with every Child Abuse Referral
- Data Entry Specialists (DES's) have access to CalWIN. As applicable, contact DES to request assistance with obtaining CalWIN screenshot if not already included with the Child Abuse Report

- **CWS/CMS:**

- May include prior Child Abuse Reports for parents as minors, which may provide contact information for the parents
- May include contact information for other relatives who could be contacted regarding current investigation

- **Department of Motor Vehicles (DMV):**

- Clearances are available and may reflect an address for parent
  - Refer to CFS P&P [DMV Clearances \(B-0107\)](#)

- **Law Enforcement Agency:**

- As applicable, police reports may include the family's current address and telephone number
- As applicable, to determine where law enforcement agency placed child

- **OC Superior Court Vision Web**

[https://crimagency.ocgov.com/Vision\\_Web/Index.do](https://crimagency.ocgov.com/Vision_Web/Index.do):

- Provides criminal offense information, pending hearings, and demographic information, which may include an address

**(Note:** When you click on this link, you will receive this message, "There is a problem with this website's security certificate." You may proceed with opening the website by clicking on, "Continue to this website (not recommended)." Follow the steps to create a Vision Web account.